

National Centre for Rural Development's
Sterling College of Arts, Science & Commerce

(NAAC Accredited)

(Affiliated to University of Mumbai)

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Feedback Analysis & Action Taken Report

2019-20

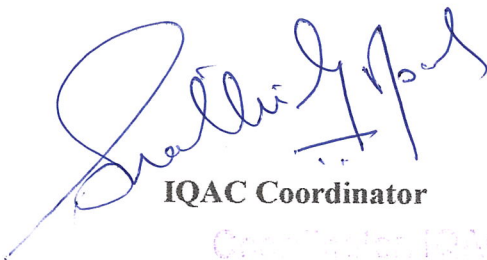
A feedback from students was taken during the academic year 2019-20, the process was as under:

Feedback Process

- 1 The students with more than 60% attendance for academic sessions during the semester were selected for feedback session.
- 2 Selected students were intimated in advance about the date and time of the feedback session to be taken.
- 3 An online questionnaire of 19 questions was made available to the students.
- 4 The questionnaire contains questions about the teachers, like subject knowledge, communication, teaching methods, exam pattern etc.
- 5 The questionnaire did not disclose the name of a student giving feedback so that the student can give fair and correct feedback on any aspect.
- 6 Each question has five alternative answers.
- 7 Feedback sheets were analysed by the principal and vice-principal.
- 8 Majority students responded positively and were satisfied with the institution.

Analysis of questionnaire

- 1 Feedback given by the student on every question of each questionnaire was analysed.
- 2 It is revealed from the feedback sheets all most all answers of all questions of all subjects (courses) are above the level of satisfactory.
- 3 Based on the feedback from students and suggestions from the staff it was decided to organize more activities for the students for the next year.
- 4 It was recommended to use ICT tools during the lectures. Hence, projector facilities were made available.


IQAC Coordinator

Chief Teacher, IQAC
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Principal

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