



NCRD” Sterling College of Arts, Commerce & Science, Nerul

Grievance Redressal Cell

Purpose:

The students grievance redressal cell is basically to create a confidence among the students that they are safe and comfortable in the college campus

- To encourage the students to express and share their grievances/problems freely
- To create cordial relationship among the students and students and with the staff
- To advise the students to respect the rights and dignity of one another to respect each other
- To advise the staff of the college to be affectionate to the students and help them to be comfortable in the campus

Mechanism:

- A student can either submit written application to the coordinator or can send the mail on college email about his/her grievance
- The coordinator of the cell will compile the applications received
- Coordinator will prepare the agenda in consultation with the chairman and call the meeting of cell depending upon the number of applications received and on the basis of nature of grievance
- The concern students will be called for the meeting to hear from them to follow the principle of natural justice
- A decision will be taken in the meeting and will be communicated to the concerned students in writing or through mail by the coordinator within a period of 15 days
- The coordinator will maintain all the records of the of grievance cell
- The coordinator will also send the minutes of the meeting with action taken report of the grievance to the director, students welfare, University of Mumbai within 15 days from the date of meeting
- If the student is not satisfied with the decision taken by grievance cell of the college, he//she can appeal to the director of students welfare, University of Mumbai within a

period of 30 days from the date of receipt of decision of the college. Address: DSW,
Vidhyapeeth Vidhyarthi Grah, Churchgate, Mumbai 20 or www.mu.ac.in.

Committee structure:

Sr. No	Name	designation	
1	Dr. M. G. Gonda, Principal	Chairman	Senior_comerce@yahoo.co.in
2	Prof. CA Kishor Bhadra, Teacher	Coordinator/ secretary	Senior_comerce@yahoo.co.in Mob. No9773151104
3	Mr. Nitesh Bhoir, Teacher	Member	Mob. 9594233058
4	Mr. Manthan Mhatre, Representative of Students	Member	

A grievance can be mailed on senior_commerce@yahoo.co.in